



CONTRACTUAL AGREEMENT

This document is an agreement between **SAFE & SOUND PET AND HOME SERVICES** and \_\_\_\_\_ (Client) for pet/home care services beginning on \_\_\_\_\_, until revoked in writing.

1. **SAFE & SOUND** agrees to provide the services stated in this agreement in a reliable, caring, and trustworthy manner. In consideration of these services and as an expressed condition thereof, the Client expressly waives and relinquishes any and all claims against **SAFE & SOUND**.
2. I authorize **SAFE & SOUND** to perform pet/home care services as outlines in the Policies and Procedures Form and Urgent Veterinary Treatment Form, which shall become part of this contract.
3. I authorize **SAFE & SOUND** to obtain any emergency veterinary care that may be necessary during the time spent with my pet(s). I accept responsibility for any charges related to this emergency care. I also authorize **SAFE & SOUND** to utilize an alternative veterinarian in the event my primary veterinarian is unavailable. **SAFE & SOUND** will make every effort to contact the owner prior to obtaining emergency care.
4. I attest to the fact that all licenses and vaccinations required by the state of Florida, the city in which I reside and/or Hillsborough or Pasco County are current according to the law.
5. I agree to reimburse **SAFE & SOUND** for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food or supplies.
6. Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). Client agrees to indemnify and hold harmless **SAFE & SOUND** in the event of a claim by any person(s) injured by pet(s).
7. It is expressly understood that **SAFE & SOUND** shall not be held responsible for any damage to Client's property, or that of others, caused by Client's pet(s) during the period in which they are in its care. Client has advised **SAFE & SOUND** of all situations which will relieve it of liability for damage.
8. **SAFE & SOUND** will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors.
9. **SAFE & SOUND** accepts no responsibility for security of the premises or loss if other individuals have access to the home before, during, or immediately after the term of this agreement.
10. Payment to **SAFE & SOUND** is due at the time of service or prior to the first visit (unless other arrangements have been made). **SAFE & SOUND** accepts checks or cash.
11. **SAFE & SOUND** reserves the right to terminate this contract at any time, at its sole discretion; likewise, so may Client.
12. I authorize this contract to be valid approval for future services so as to permit **SAFE & SOUND** to accept my telephone, voice mail, email, or text reservation and enter the premises without additional signed contracts or written authorization.

\_\_\_\_\_ I request that **SAFE & SOUND** RETAIN my keys for future service

\_\_\_\_\_ I request that **SAFE & SOUND** RETURN my keys upon completion of each service

(A \$10 fee will be assessed if a return trip is required)

Signed: \_\_\_\_\_

Date: \_\_\_\_\_